

WE 2USat

Model K3 Pro Smart Android TV Box



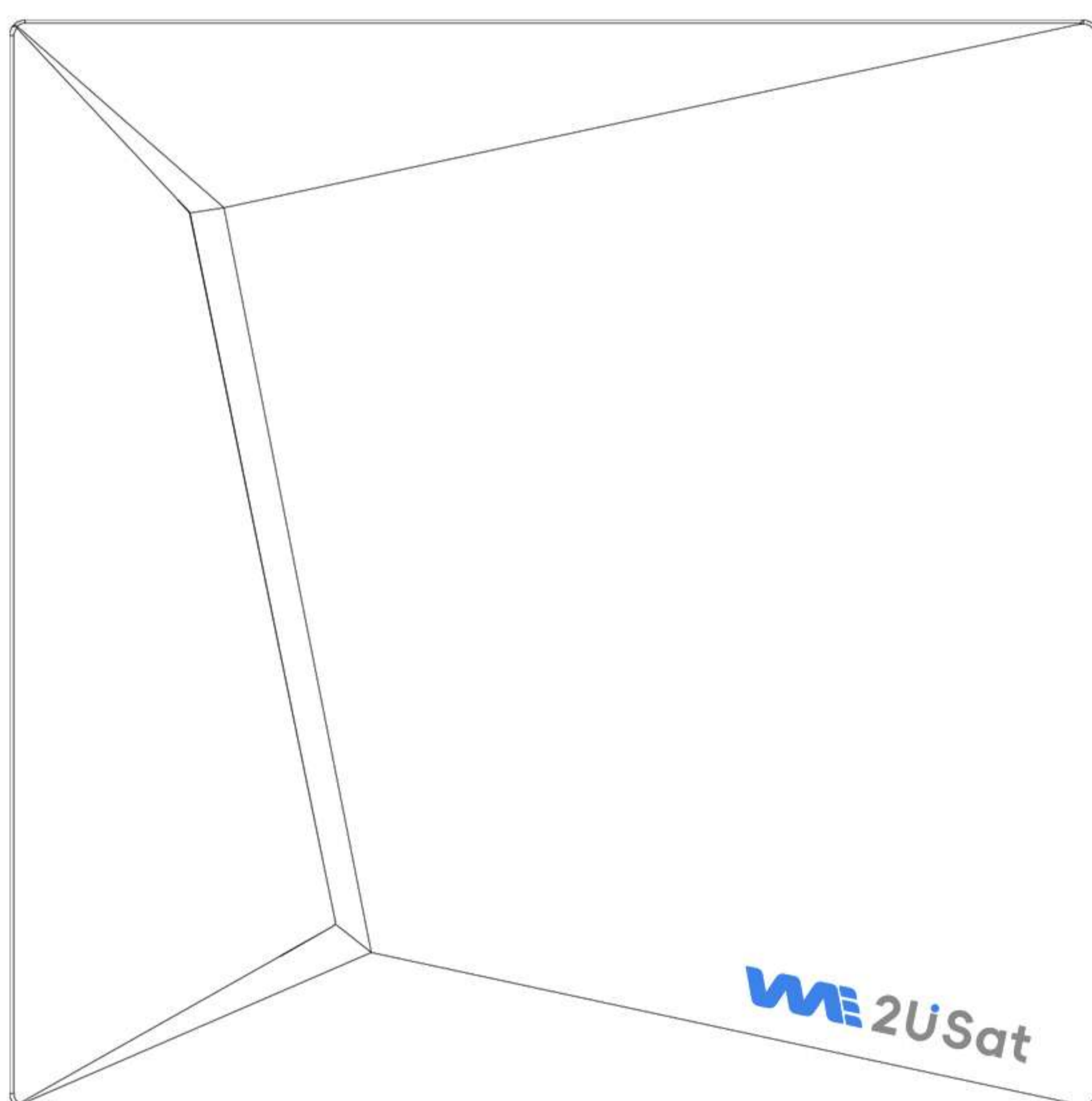
User Manual

Chapter 1: General Introduction

1.1 Main Features and Specs

- > Android 10, OTA upgrade available
- > BT5.0 Voice Remote 10m wireless control distance.
IR mode and IR Remote Learning function.
- > Miracast, DLNA and Airplay Support
- > Advanced Voice Recognition System. Find Your Favourite Apps, Open Apps, Play Songs and more at ease.
- > Quad-core ARM Cortex-A53 CPU
- > 4GB DDR3 RAM & 32GB EMMC Memory Flash
- > Built-in WiFi-6 2.4GHz/5GHz 802.11a/b/g/n/ac/ax.
For more stable and faster streaming.
- > 1000Mbps High Speed Ethernet LAN
- > H.264/H.265 10bit HDR 6K@60fps Smooth Decoding
- > HDMI 2.0 up to 6K60

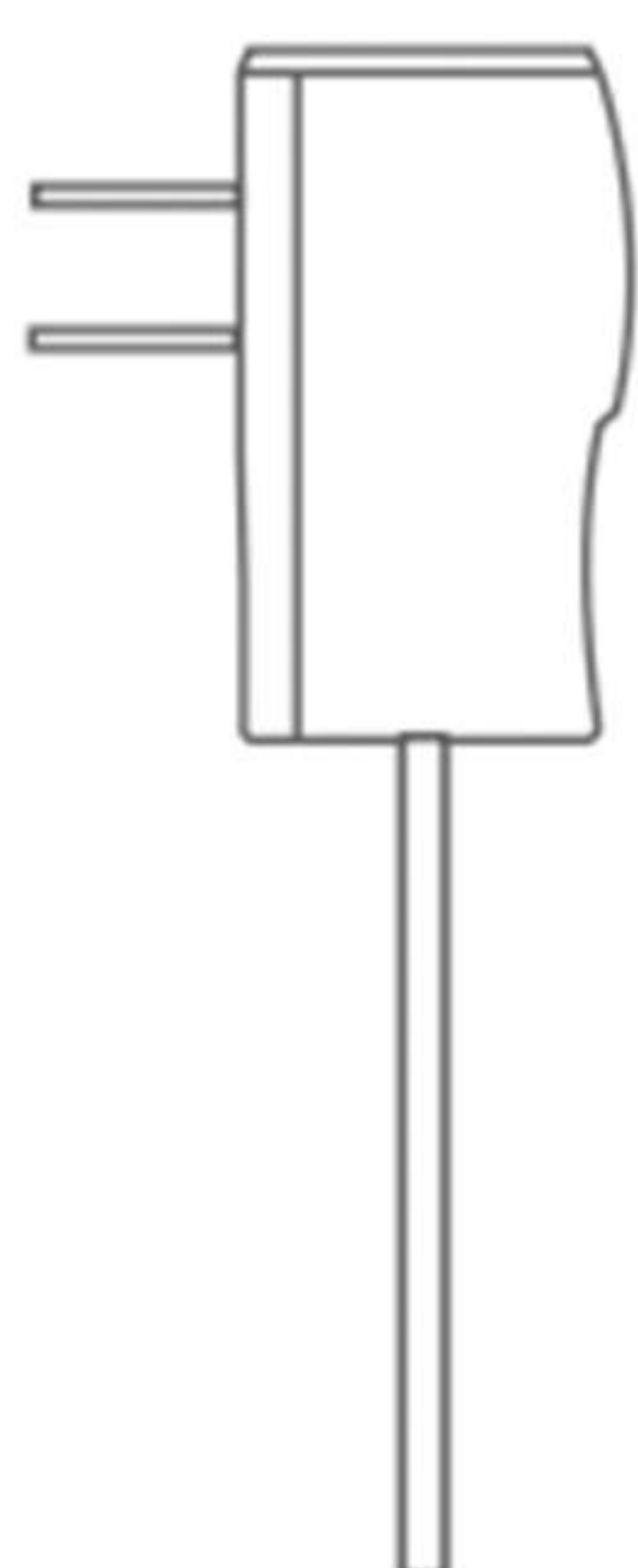
1.2 Package



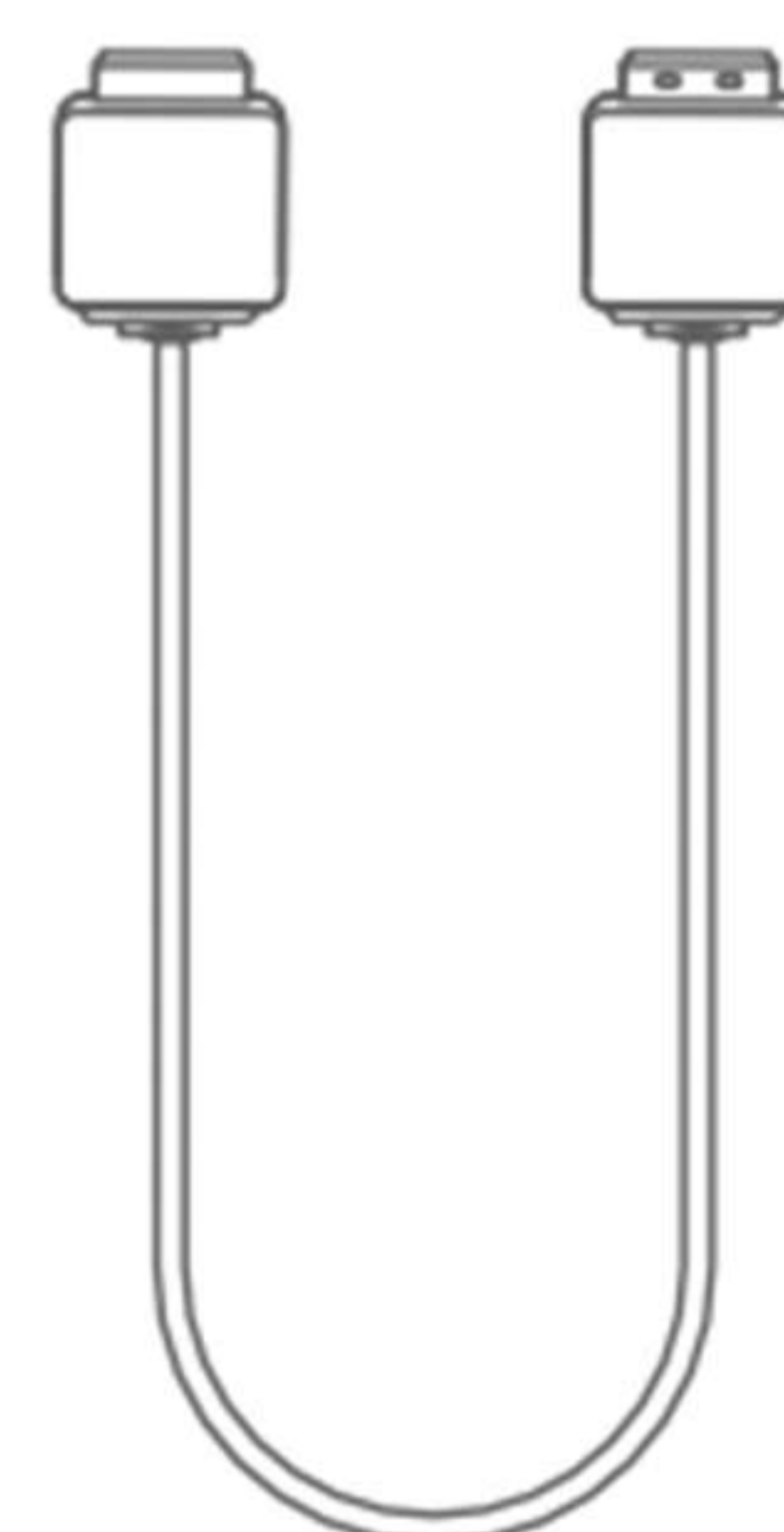
K3 Pro TV Box x1



Remote Control x1



Power Adapter x1

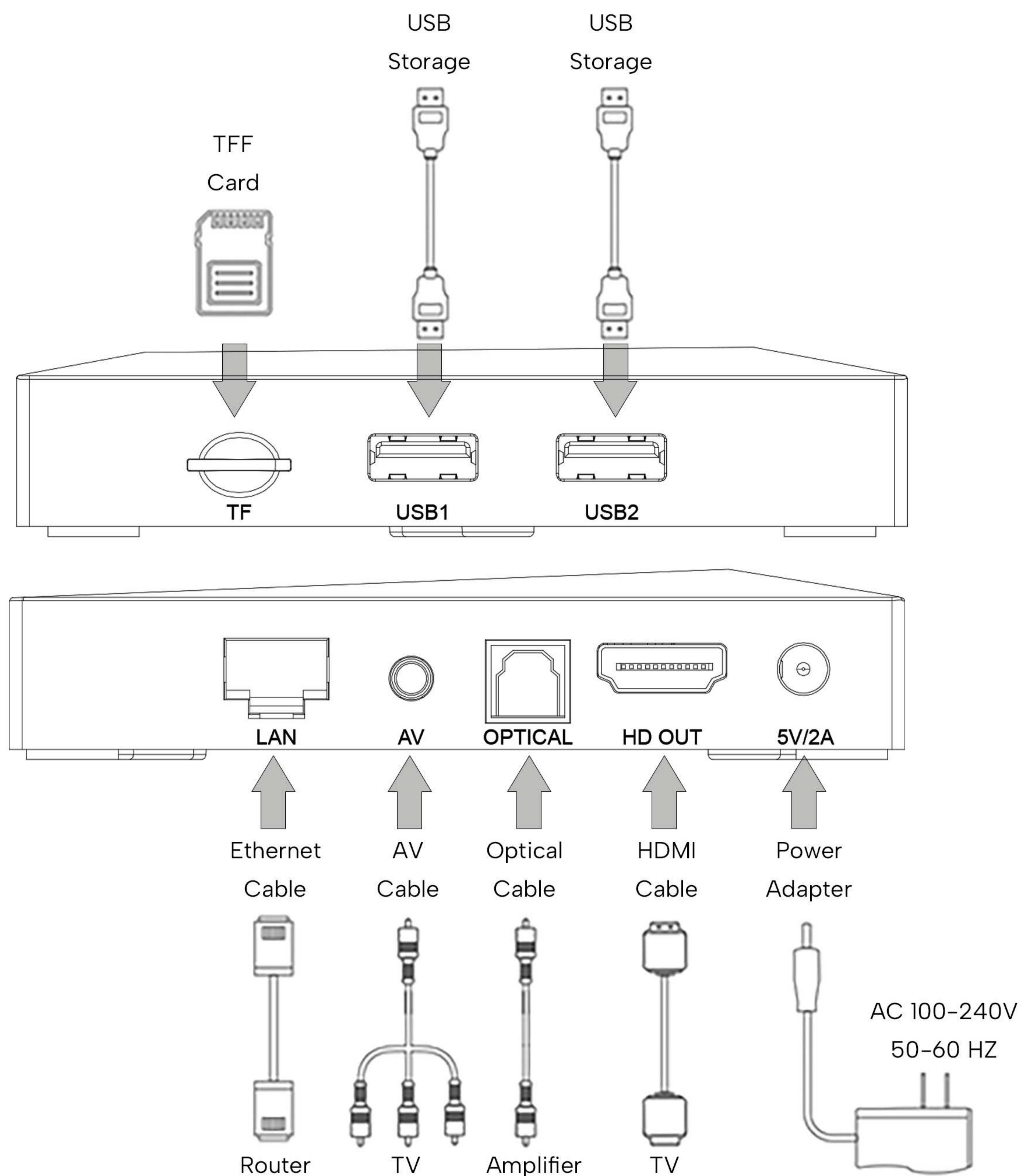


HDMI Cable x1

* 2x AAA Batteries are Required to Power Up Remote



1.3 Connection Diagram



1.4 Basic Setup

1. Connect the TV Box with power adaptor;
2. Connect the TV Box to your TV/Monitor with HDMI Cable provided, or your own AV Cable;
- (optional): Connect Ethernet Cable for hardwire internet

1.5 Start Wizard Program

1. Wait until initializing progress completed;
 2. Pair the BT Remote: Hold both [OK] and [VOL-] buttons until red light flashing on the remote indicator. It shows "Remote control connected successfully" when paired and automatically direct you to next step;
 3. Select your Language, then press [Right Arrow] to next;
 4. Select display options, then press [Right Arrow] to next;
 5. Adjust screen ratio, then press [Right Arrow] to next;
 6. Select time zone, then press [Right Arrow] to next;
 7. Select network by either Ethernet or Wi-Fi connection, then press [Right Arrow] to finish setup.
-

Chapter 2: Troubleshooting

Under no circumstances should you try to repair the TV Box by yourself, as this will invalidate the warranty. Do not open the TV Box as there is risk of electric shock. Please check with points listed below before taking the TV Box for repair. If you are still unable to remedy the problem by following list, please consult your dealer for help.

Problem	Solution
No power	<ol style="list-style-type: none">(1) Check if the power adaptor is properly connected to the power and the TV Box. There is a red light in front of the TV Box if powered.(2) Press the power on button on the remote to turn on the TV Box.
No picture	<ol style="list-style-type: none">(1) Reconnect with HDMI Cable or AV Cable.(2) Check if you have selected the correct input source on TV.(3) Use the HDMI Cable provided.
No sound	<ol style="list-style-type: none">(1) Adjust the volume of both TV Box and your TV.(2) Check if the Mute button on remote pressed.(3) Check if the TV / Soundbar are connected correctly.
Remote Control not responding	<ol style="list-style-type: none">(1) Replace the batteries in the remote.(2) Reduce the distance between the TV Box.(3) Aim the remote directly to the sensor on the front of the TV Box.
Network Error	<ol style="list-style-type: none">(1) [Wi-Fi] Make sure you have entered the correct password. It shows "Connected" if connected successfully, instead of "Remembered" (wrong password).(2) [Ethernet] Check if the Ethernet Cable is properly connected between your router and TV Box.

You can do a factory reset to clear the TV Box up and set it up from scratch. Head to Home Screen > System Settings > Device Preference > Reset > Erase Everything.

Chapter 3: To Get the Best Performance

- > Use Ethernet for a reliable internet connection.
 - > Regularly restart your TV Box to unclog the CPU and memory, by switching it off, unplug it for few seconds and plug it back.
 - > Regularly clear app caches. Head to Home Screen > Settings > Apps > Select Apps and Clear Caches.
-